For Parents and Carers



A SPECIAL COVID 19 MESSAGE

Greater Manchester and Eastern Cheshire Strategic Clinical Networks

Healthier Together

Royal College of Paediatrics and Child Health

Our health services providing care for children and young people are still very much open for illness and injury and their special needs. These include; A&E, Walk-in Centres, Urgent Care, Children's Community Nursing and Paediatric Teams, NHS 111, District General Hospitals and the Royal Manchester Children's Hospital. Your GP surgery is still open. If your child has an urgent need, or you are concerned, we would encourage you to attend one of our services.

All our facilities have appropriate and SAFE areas to care for your children. We have processes in place to minimise the risk to children, families and staff of passing on COVID-19 and so some things will be different. Please respect the changes we have made including that only one parent/ carer should accompany the child, and where possible, no children other than the patient.

We are focussing on delivering emergency care so if your child does not have symptoms in the red/ amber sections below, please consider alternative options. For more information and advice contact www.nhs.uk or visit www.111.nhs.uk

RED	 If your child has any of the following: Becomes pale, mottled and feels abnormally cold to the touch Has pauses in their breathing (apnoeas), has an irregular breathing pattern or starts grunting Severe difficulty in breathing becoming agitated or unresponsive Is going blue round the lips Has a fit/seizure Becomes extremely distressed (crying inconsolably despite distraction), confused, very lethargic (difficult to wake) or unresponsive Develops a rash that does not disappear with pressure (the 'Glass test') Has testicular pain, especially in teenage boys 	You need urgent help: Go to the nearest A&E department or phone 999
AMBER	 If your child has any of the following: Is finding it hard to breathe including drawing in of the muscles below their lower ribs, at their neck or between their ribs (recession) or head bobbing Seems dehydrated (dry mouth, sunken eyes, no tears, drowsy or passing less urine than usual) Is becoming drowsy (excessively sleepy) or irritable (unable to settle them with toys, TV, food or picking up) - especially if they remain drowsy or irritable despite their fever coming down Has extreme shivering or complains of muscle pain Babies under 3 months of age with a temperature above 38°C / 100.4°F Infants 3-6 months of age with a temperature above 39°C / 102.2°F For all infants and children with a fever above 38°C for more than 5 days. Is getting worse or if you are worried Has persistent vomiting and/or persistent severe abdominal pain Has blood in their poo or wee Any limb injury causing reduced movement, persistent pain or head injury causing persistent crying or drowsiness 	You need to contact a doctor or nurse today. Please ring your GP surgery or call NHS 111 - dial 111 The NHS is working for you. However, we recognise during the current coronavirus crisis at peak times, access to a health care professional may be delayed. If symptoms persist for 4 hours or more and you have not been able to speak to either a GP or 111, then take your child to the nearest A&E
GREEN	 If none of the above features are present You can continue to provide your child care at home. Information is also available on NHS Choices Additional advice is available to families for coping VCON with crying of well babies Additional advice is available for children with complex health needs and disabilities. 	Self care Continue providing your child's care at home. If you are still concerned about your child, call NHS 111 - dial 111
		RCPCH

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